



WEBINAR: ENSURING BUSINESS CONTINUITY

TODAY'S PRESENTERS



Henning Swabey (Moderator)
Head of Continental Europe
Calastone



Steve Leggett
COO
Calastone



Mike Davies
Head of Global Operations
Calastone

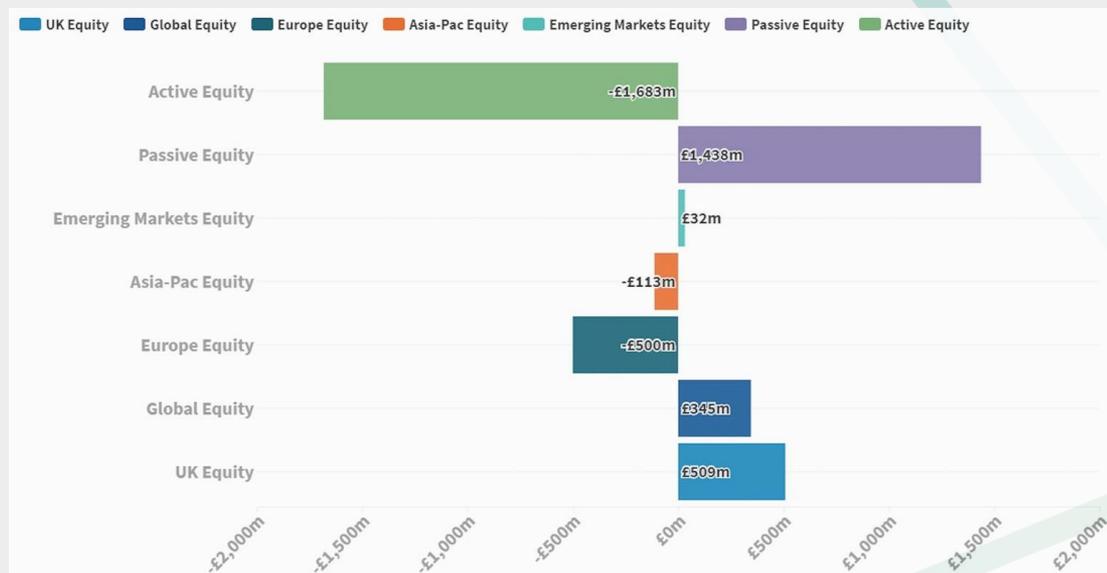
CHANGES IN THE MARKET

- Wholesale move to remote working
- Staff adapting to new working practices
- Implementation of Pandemic Business Continuity Plans



MARKET VOLATILITY

- End of year tax trends continue despite market volatility
- March sees the highest level of outflows, c. £5bn
- Outflow concentration on fixed income funds
- Active funds suffer while passive funds see some significant inflows



Source: Calastone Fund Flow Index, March 2020

WHAT ARE WE SEEING?

- Client remote working driving increased inbound requests
- Uptick in due diligence requests
- Seamless transition to remote operations and client support
- Adoption of new new communication tools and tech



FOLLOWING BEST PRACTICE

- Identify manual trade flow and connect counterparties
- Leverage Calastone Execution Management System (EMS) to support your trading activity, operations and oversight
- We can help facilitate client contact to address operational challenges
- Support provided to improve STP trading and operational resilience



WHAT TO LOOK OUT FOR

- Examine instances where staff are required to travel to offices
- Identify and review all areas of manual processing
- Deploy tools to facilitate remote working
- Review and adapt people processes

ANY QUESTIONS?



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WE'RE HERE TO HELP – SPEAK TO US



Henning Swabey

Henning.swabey@calastone.com

Email: saleseurope@Calastone.com

Upcoming webinar: **The rise of ESG funds**

30th April 2020

10:00 (GMT)

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THANK YOU

